

# REGULATIONS OF THE " COLLECT STARS - WIN A CAR " PROMOTION

## I. GENERAL PROVISIONS

1.1. The organizer of the Promotion, hereinafter referred to as the "Promotion", is MIHI Sp. z o.o., entered into the register of entrepreneurs kept by the District Court for the Capital City of Warsaw in Warsaw, 14th Commercial Division under KRS number 0000972725, NIP 5242940809, with its registered office at 03-219 Warsaw, ul. Elektronowa 2E, hereinafter referred to as the "Organizer".

1.2. The Organizer is the promisor of the prize within the meaning of Art. 919 and 921 of the Civil Code, provided that the conditions specified in these Regulations are met.

1.3. The Promotion is organized on the territory of the Republic of Poland, including through means of distance communication.

1.4. The Promotion shall be effective from catalog 10/2026 to catalog 09/2027 of the Settlement Period, in accordance with the Marketing Plan (with the possibility of unilateral extension) available on the website: <https://mihi.care/a-10-mp> (hereinafter referred to as the "Marketing Plan").

1.5. Neither the intention of the Organizer nor the goal of the Promotion is to restrict market access for other entities offering for sale products of a similar nature to the products in the Organizer's offer (hereinafter referred to as: "Other Entities"); in particular, the conditions for participation in the Promotion and the conditions for winning prizes are in no way dependent on the number of products ordered from Other Entities, nor on any activities performed for Other Entities both during the Promotion and after its conclusion.

1.6. The Organizer reserves the right to make amendments to the Regulations. Any changes to the Regulations will be announced 14 days in advance on the Competition Website and at the Organizer's registered office. The Participant shall not submit any comments or claims in connection with any potential amendment to these Regulations.

## II. PARTICIPANTS and PRIZE

2.1. Participation in the Promotion is open to adults of full age, natural persons with full legal capacity, who hold a registered consultant account on the website [www.mihi.care](http://www.mihi.care) and have active access to their own account on the aforementioned website. The Organizer reserves the right to verify whether the Participant does not hold a so-called "double account" and whether they have not made a sham registration or misled the Organizer in any way that the Organizer, at its sole discretion, deems a violation of the terms of participation in the Promotion. The Participant agrees to the above terms without any reservations.

2.2. In the event of meeting the conditions specified in Section III below, the Participant will receive the opportunity to use a Toyota Yaris Cross passenger vehicle with technical and visual specifications specified by the Organizer. The Organizer reserves the right, and each Participant hereby agrees, that the Organizer may replace the passenger vehicle with another brand of the same or higher class.

2.3. The Organizer further reserves the right, in addition to the Prize specified in Section 2.2 above, to organize additional promotions and competitions in any specific settlement period chosen by it, offering other, additional Prizes to the winners.

## III. RULES OF PARTICIPATION

3.1. To participate in the Promotion, the Participant should collect symbols in the form of "Stars".

3.1.1. Within the meaning of the Regulations, Stars are internal incentive points necessary to obtain the Prize, whereby Stars within the meaning of the Regulations are not any legal tender, cannot be converted or exchanged for legal tender, cannot be transferred in any way to third parties, and are used exclusively within this Promotion.

3.1.2. Each Participant can view the number of Stars they possess at any time in their personal account under the "My Stars" tab, where information regarding current tasks to be completed in order to obtain a Star, the deadline for completing the task, the number of Stars for each completed task, the task status, the number of credited Stars after its completion, and the reason for refusal to award a Star will also be posted. Detailed rules regarding the number of Stars will be presented in the promotional materials of the Promotion.

3.2. If the Participant obtains at least 100 Stars, they receive the opportunity to participate once in obtaining the Prize. In the event of obtaining a number of Stars that is not a multiple of one hundred, the remaining Stars carry over to the next settlement period.

3.3. If the Participant obtains fewer than 100 Stars in the current validity period of the Promotion, their Stars do not expire, provided that the Organizer extends the validity of the Promotion for the following year of operation, i.e., after catalog 10/2027.

3.4. The Organizer, apart from the circumstance indicated in Section 2.1 of the Regulations, allows new Participants to join the Promotion at any time during its duration, with the reservation that if such a Participant does not collect a sufficient number of Stars and the Promotion is not extended by the Organizer, their Stars shall expire.

3.5. In a situation where the Organizer exercises the right indicated in Section 2.3 above, the Stars still remain with the Participant for the purpose of participating in the Prize referred to in Section 2.2 above.

3.6. After the expiry of the Promotion period, the Organizer will prepare a list of Participants holding at least 100 Stars, taking into account the provision of Section 3.2. Among these Participants, a draw will be conducted using the random drawing system random.org with the participation of a committee consisting of persons authorized by the Organizer. The winner of the Prize indicated in Section 2.2 and the winners of the Prizes from Section 2.3 agree to the publication of their personal data in the media and on the website and social networks of the Organizer, unless they revoke such consent.

3.7. The winner of the prize indicated in Section 2.2 should confirm their readiness to receive the Prize within the time limit set by the Organizer, under penalty of forfeiture of its receipt. If the Organizer determines that the winner has lost the opportunity to receive the Prize, the Organizer is entitled to conduct a new draw as indicated in Section 3.6 sentence 1.

3.8. The condition for obtaining the Prize specified in Section 2.2 is the conclusion of a lease agreement for the use of the Prize under the terms provided for in the agreement. In the event of any contradiction between the Regulations and the lease agreement for the use of the Prize, the lease agreement shall take precedence.

3.9. Prizes are not exchangeable for prizes of another kind. The Participant may not transfer the right to receive the prize to third parties.

3.10. By accepting these Regulations, the Participant simultaneously accepts the Marketing Plan located at the link indicated above. By joining the Promotion, the Participant is aware that they have no claims in the event of failure to fulfill the Marketing Plan. They are not entitled to claims in the event of failure to read the Marketing Plan.

#### **IV. COMPLAINTS REGARDING PRIZES**

4.1. Complaints regarding the course of the Promotion may be submitted by email to info@mihi.care with the note "Promotion – complaints ' Collect Stars - Win a Car " no later than within 14 days from the date of drawing the Prize indicated in Section 2.2.

4.2. The right to submit a complaint belongs exclusively to the Participants.

4.3. A written complaint should contain the first and last name of the Participant, correspondence address, contact telephone number, as well as a detailed description and indication of the reason for the complaint.

4.4. The Organizer will consider complaints based on these Regulations.

4.5. The Participant will be notified of the Organizer's decision by registered mail or by email sent to the address indicated in the complaint, within 14 days from the date the complaint is considered by the Organizer.

#### **V. FINAL PROVISIONS**

5.1. Any disputes arising from the performance of obligations related to the Promotion will be resolved by the court having general jurisdiction. Participation in the Promotion is voluntary; taking part in the Promotion means acceptance of the provisions contained in these Regulations.

5.2. The rules of the Promotion are determined exclusively by the Regulations and universally binding provisions of law. All promotional and advertising materials are for informational purposes only. The image of the Prizes presented in promotional and advertising materials may differ from their actual appearance.

5.3. The Promotion Regulations are available during the term of the Promotion on the Promotion Website and at the Organizer's registered office.

5.4. Data of the Promotion Participants will be processed in accordance with the provisions of the Personal Data Protection Act (consolidated text: Journal of Laws of 2002, No. 101, item 926, as amended). The administrator of personal data processed for the purposes of the Promotion is MIHI Sp. z o.o. with its registered office at 03-219 Warsaw, ul. Elektonowa 2E. Data of the Promotion Participants will be processed exclusively for the purpose and to the extent necessary to conduct the Promotion, including the complaint procedure and the issuance of prizes. Providing personal data is voluntary but necessary to participate in the Promotion. Persons providing data have the right to access and correct their data. Data of the Promotion

Participants will be processed by entities acting on behalf of the Organizer within the meaning of Art. 31 of the Personal Data Protection Act. More information on the personal data processing policy can be found at the link <https://mihi.care/a-9-personal-data-processing-policy>