

PROMOTION TERMS AND CONDITIONS

“International Trip to Sicily (Italy) 2026 – mihi STAR VOYAGE”

I. GENERAL PROVISIONS

1.1. The organizer of the Promotion, hereinafter referred to as the “Promotion”, is MIHI Sp. z o.o., entered into the Register of Entrepreneurs kept by the District Court for the Capital City of Warsaw in Warsaw, 14th Commercial Division, under KRS number 0000972725, NIP 5242940809, with its registered office at ul. Elektronowa 2E, 2nd floor, 03-219 Warsaw, hereinafter referred to as the “Organizer”.

The Organizer may use the abbreviated name of the Promotion: “Sicily (Italy) 2026”.

1.2. The Organizer is the promisor of the prize within the meaning of Articles 919 and 921 of the Polish Civil Code.

1.3. The Promotion is organized in the territory of the Republic of Poland and the Member States of the European Union.

1.4. The Promotion covers the period from the 06th Accounting Period of 2025 to the 10th Accounting Period of 2026 (i.e. catalogues: 24.04–14.05.2025 to 09.07–29.07.2026), in accordance with the Marketing Plan available at:

<https://mihi.care/pl/a-10-mp> (hereinafter referred to as the “Marketing Plan”).

1.5. The Organizer’s intention and the purpose of the Promotion is not to restrict access to the market for other entities offering products comparable to those of the Organizer (hereinafter referred to as “Other Entities”). In particular, participation conditions and prize criteria are in no way dependent on the number of products ordered from Other Entities or on any activities performed for Other Entities, either during or after the Promotion.

1.6. The Organizer reserves the right to amend these Terms and Conditions. Any amendments will be announced at least 14 days in advance on the Promotion Website and at the Organizer’s registered office. Participants shall not raise any claims or objections in connection with such amendments.

II. PARTICIPANTS, PARTICIPATION RULES AND PRIZE

2.1. Participation in the Promotion is open to adult natural persons with full legal capacity, residing in the Republic of Poland or the European Union, holding at least the rank of Director or higher, and who submit the appropriate participation notification after fulfilling the conditions set out below. Such a registered person is hereinafter referred to as a “Participant”.

2.2. If, prior to joining the Promotion, the Participant holds the status of Leader, Director, Senior Director or Structural Director, they must meet the following conditions:

a) confirm a new status for the first time (from Director up to Business Director inclusive) during the Promotion period, and

b) confirm and/or maintain this status in Accounting Period 10/2026.

In the case of a family contract, both holders of the family contract must confirm two new statuses and maintain them in Accounting Period 10/2026.

2.3. If, prior to joining the Promotion, the Participant holds the status of Senior Director and/or Structural Director, they must additionally demonstrate an increase of €5,000 / PLN 22,500 compared to Accounting Period 5/2025, in any 6 accounting periods during the Promotion, including obligatorily Accounting Period 10/2026.

The increase is calculated as the total value of Personal Group Turnover (PGT) and sales of first-line Directors.

For participation of two persons under a family contract, an increase of €10,000 / PLN 45,000 compared to Accounting Period 5/2025 must be demonstrated under the same conditions.

2.4. If, prior to joining the Promotion, the Participant holds the status of Business Director, they must maintain this status for 15 accounting periods during the Promotion, including obligatorily Accounting Period 10/2026.

In the case of a family contract, both holders must confirm the status of Senior Business Director and obligatorily maintain it in Accounting Period 10/2026.

2.5. If, prior to joining the Promotion, the Participant holds the status of Senior Business Director, they must maintain this status for 13 accounting periods during the Promotion, including obligatorily Accounting Period 10/2026.

In the case of a family contract, both holders must either maintain the status for 19 accounting periods or confirm the status of Elite Director and obligatorily maintain it in Accounting Period 10/2026.

2.6. If, prior to joining the Promotion, the Participant holds the status of Elite Director, they must maintain this status for 11 accounting periods during the Promotion, including obligatorily Accounting Period 10/2026.

In the case of a family contract, both holders must maintain the status for 17 accounting periods, including obligatorily Accounting Period 10/2026.

2.7. Regardless of the above, Directors and higher ranks are entitled to participate in the Promotion provided they accumulate the required number of Travel Points. The cost of the trip is 4,000 Travel Points.

2.8. Upon fulfillment of the participation conditions, the Organizer shall provide, at its own expense, a trip to Sicily (Italy) in October 2026 (18.10.2026–24.10.2026).

The Organizer reserves that the Prize is non-transferable and non-exchangeable, both personally (e.g. substitution of another person) and materially (e.g. exchange for a cash equivalent).

2.9. Persons who do not qualify may participate at their own expense, subject to hotel availability. The Organizer will inform such non-qualified Participants individually during Accounting Period 9/2026.

2.10. For qualified Participants who meet the conditions specified above (excluding persons referred to in point 2.9), the Organizer provides, at its own expense, round-trip flights Warsaw–Sicily (Italy)–Warsaw, accommodation and meals in Sicily (Italy).

The qualified Participant acknowledges that in the event of missing the flight, the Organizer shall not provide any refund, including reimbursement for the unused stay in Sicily (Italy).

III. COMPLAINTS

3.1. Complaints regarding the course of the Promotion may be submitted by e-mail to: info@mihi.care with the subject line “Promotion – complaint Sicily (Italy) 2026”, no later than 29 August 2026.

3.2. Only Participants are entitled to submit complaints.

3.3. A written complaint may include the Participant’s full name, correspondence address, contact telephone number, as well as a detailed description and justification of the complaint.

3.4. The Organizer shall consider complaints on the basis of these Terms and Conditions.

3.5. The Participant will be informed of the Organizer’s decision by registered mail or by e-mail sent to the address provided in the complaint, within 14 days from the date the complaint is reviewed.

IV. FINAL PROVISIONS

4.1. Any disputes arising from the performance of obligations related to the Promotion shall be resolved by a court of general jurisdiction. Participation in the Promotion is voluntary; participation constitutes acceptance of these Terms and Conditions.

4.2. The rules of the Promotion are governed exclusively by these Terms and Conditions and by mandatory provisions of law. All promotional and advertising materials are for informational purposes only. The appearance of the Prize presented in promotional materials may differ from its actual appearance.

4.3. These Promotion Terms and Conditions are available during the Promotion on the Promotion Website and at the Organizer’s registered office.

These Terms and Conditions supplement the information published at:

[https://mihi.care/pl/a-80-international-trip-to-Sicily \(Italy\)-2026](https://mihi.care/pl/a-80-international-trip-to-Sicily-(Italy)-2026)

and do not constitute a basis for any claims by Participants.

4.4. Participants' personal data will be processed in accordance with the Polish Act on the Protection of Personal Data (consolidated text: Journal of Laws of 2002, No. 101, item 926, as amended).

The controller of personal data processed for the purposes of the Promotion is MIHI Sp. z o.o., ul. Elektronowa 2E, 2nd floor, 03-219 Warsaw.

Personal data will be processed solely for purposes necessary to conduct the Promotion, including complaint procedures and prize distribution.

Providing personal data is voluntary but necessary to participate in the Promotion. Participants have the right to access and correct their data.

Data may be processed by entities acting on behalf of the Organizer within the meaning of Article 31 of the Act on the Protection of Personal Data.

More information on personal data processing is available at:

<https://mihi.care/pl/a-9-personal-data-processing-policy>