

RULES AND REGULATIONS OF THE CONTEST ‘HALLOWEEN WITH MIHI 2025’

I. GENERAL TERMS

1.1. The Organizer of the contest, hereinafter referred to as the “Promotion” or the “Contest,” is MIHI Sp. z o.o., entered into the Register of Entrepreneurs maintained by the District Court for the Capital City of Warsaw in Warsaw, 14th Commercial Division of the National Court Register, under KRS number 0000972725, NIP 5242940809, with its registered office at ul. Elektronowa 2E, 2nd floor, 03-219 Warsaw, hereinafter referred to as the “Organizer.” The Organizer may use the abbreviated name of the Promotion “HALLOWEEN WITH MIHI 2025.”

1.2. The Organizer is the promisor of the prize within the meaning of Articles 919 and 921 of the Polish Civil Code.

1.3. The Promotion is organized within the territory of the Republic of Poland and the member states of the European Union.

1.4. The Contest shall run from 31 October 2025 to 31 October 2025.

1.5. The intention and purpose of the Organizer are not to restrict market access to other entities offering products similar in type to those included in the Organizer’s assortment (hereinafter referred to as “Other Entities”). In particular, participation in the Promotion and the conditions for obtaining prizes are in no way dependent on the number of products ordered from Other Entities, nor on any actions performed for the benefit of such entities during or after the Promotion period.

1.6. The Organizer reserves the right to amend these Terms and Conditions. Any amendments will be announced at least 14 days in advance on the Promotion’s official website and at the Organizer’s registered office. The Participant shall not raise any objections or claims in connection with possible amendments to these Terms and Conditions.

II. PARTICIPANTS, TERMS OF PARTICIPATION AND THE PRIZE

2.1. Participation in the Promotion is open to natural persons of legal age who possess full legal capacity and reside within the territory of the Republic of Poland or any European Union member state (hereinafter referred to as the “Participant”).

2.2. During the Contest period, Participants shall locate a specific number of pumpkin icons placed on the Organizer’s website at www.mihi.care

. These icons will be randomly distributed across the online product catalog available at <https://mihi.care/catalog/online-catalog> and/or other sections of the website. Finding at least five (5) pumpkin icons entitles the Participant to enter the draw for prizes offered by the Organizer.

For this purpose, three (3) groups are established:

Group 1 – Participants who find at least five (5) icons;

Group 2 – Participants who find at least ten (10) icons;

Group 3 – Participants who find at least fifteen (15) icons.

A Participant who finds at least fifteen (15) icons qualifies for the prize draw in all three (3) groups.

2.3. The prizes offered by the Organizer are as follows:

Set 1: 25 promotional codes worth €5 (five euros) each and 25 items of product No. 040403;

Set 2: 15 promotional codes worth €10 (ten euros) each and 15 sets of the Organizer’s products No. 251012;

Set 3: 3 promotional codes worth €50 (fifty euros) each, 10 frying pans No. 150353, and 7 cosmetic sets No. 090556.

2.4. Winners will be selected randomly online using the “You to Gift” random draw program by 3 November 2025. The list of winners will be published on the Organizer’s website and on the Organizer’s official social media accounts.

2.5. The Organizer declares that the Prize is not exchangeable or transferable, either in terms of the recipient (e.g., substitution with another person) or the item itself (e.g., exchange for a cash equivalent).

III. COMPLAINTS REGARDING PRIZES

3.1. Complaints concerning the course of the Contest may be submitted by e-mail to info@mihi.care, with the subject line “Halloween with Mihi 2025,” no later than 20 November 2025.

3.2. The right to submit a complaint is vested exclusively in Participants.

3.3. A complaint should include the Participant's full name, correspondence address, contact phone number, as well as a detailed description and reason for the complaint, or any other data enabling the identification of the Participant for the purpose of processing the complaint.

3.4. The Organizer shall consider complaints on the basis of these Terms and Conditions.

3.5. The Participant shall be informed of the Organizer's decision by registered mail or e-mail sent to the address indicated in the complaint, within 14 days from the date of the complaint's review by the Organizer.

IV. FINAL PROVISIONS

4.1. Any disputes arising from the performance of obligations related to the Promotion shall be resolved by a competent court of general jurisdiction. Participation in the Promotion is voluntary, and taking part in it constitutes acceptance of all provisions contained in these Terms and Conditions.

4.2. The rules of the Promotion are defined solely by these Terms and Conditions and by applicable mandatory legal provisions. All promotional and advertising materials are for information purposes only. The appearance of prizes shown in promotional materials, particularly in the Prize Catalog, may differ from their actual appearance.

4.3. The Terms and Conditions of the Promotion are available throughout the Contest period on the Promotion Website and at the Organizer's registered office.

4.4. Participants' personal data shall be processed in accordance with the provisions of the Act on the Protection of Personal Data (consolidated text: Journal of Laws of 2002, No. 101, item 926, as amended). The data controller of the personal data processed for the purposes of the Contest is MIHI Sp. z o.o., with its registered office at ul. Elektronowa 2E, 2nd floor, 03-219 Warsaw.

Participants' data will be processed solely for the purposes and to the extent necessary for conducting the Contest, including handling complaints and awarding prizes. Providing personal data is voluntary, but necessary to participate in the Contest. Persons providing their data have the right to access and correct their personal data.

Participants' data may be processed by entities acting on behalf of the Organizer within the meaning of Article 31 of the Act on the Protection of Personal Data. More information on the Organizer's personal data processing policy can be found at: <https://mihi.care/pl/a-9-personal-data-processing-policy>.